

## IBM TN3270E Server Performance The Tolly Group TN3270 Server Tests

## IBM Network Utility and 2216-400 vs. Cisco 7507/4 with CIP2

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#### Agenda

- Testing Background Introduction
- The Tolly Group .. Cisco Comparative Test Report
  - **►** Environment
  - ► Test Description
  - ► Observations
- The Tolly Group .. IBM Resiliency Test Report
  - **►** Environment
  - ► Test Description
  - ► Observations
- The Tolly Group Detailed Data
- Associated Observations



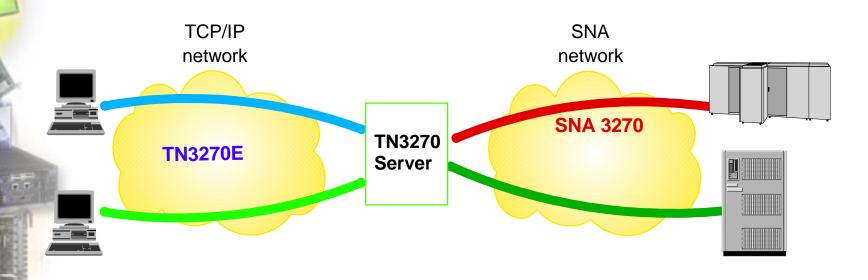


#### Why Compare TN3270E Server Capacity

- Important to e-Business information access
- IP to SNA integration requirement
  - ► 1997 24% of desktops based on TCP/IP stack .. 2001 87% estimated desktops based on TCP/IP stack .. IDC
  - ► Desktop access shifting to IP TN3270 and browser clients
  - ► Access to SNA application investment remains high priority
    - Over 70% of world's business information is SNA based, residing in IBM S/390 servers
    - ◆ 61% of all data networks run on SNA
    - ◆ 90% of Banking applications are still SNA
    - SNA application workload predicted to grow
- Managing cost still a priority
- Customer asking for comprehensive, independently verified test comparison



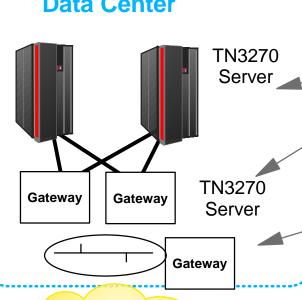




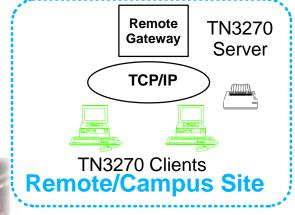
- Gateway that enables clients and workstations on a TCP/IP network to access applications in an SNA network
  - -3270 applications on a mainframe in an SNA network
- Provides TCP/IP to SNA protocol conversion for SNA 3270
- Placement of the TN3270 server is an important consideration
- TN3270E is an 'extended' version of TN3270 to provide:
  - -Printing services, extended character set, bind delivery to user



# TN3270 Server Solutions From IBM Data Center The Tolly Group test focus



SNA or TCP/IP network



Data Center

-S/390 TN3270E Server -TCP/IP for S/390 (CS/390)

-Channel Gateway TN3270E Server

- ►2216 Multiaccess Connector
- ► Network Utility model TN1
- ►3746 900/950 with Multiaccess Enclosure
- ►CS/AIX, CS/NT
- Campus concentration (no channel required)
  - ► Network Utility model TN1

Remote gateway TN3270E Server

- Larger capacity .. regional concentration or larger branch
  - ► Network Utility model TN1
  - ►2216 Multiaccess Connector
  - ►2212 Access Utility
  - **CS** for AIX
  - ►CS/NT
- -Smaller capacity branch office
  - ►2210 Router
  - ►2212 Access Utility
  - ►CS for OS/2 Warp
  - ►CS for NT
  - ►NetWare for SAA

e-business

Wherever you need it .. IBM offers clients too



#### Tale of the testing ...

• IBM commissioned The Tolly Group to Perform These Tests

 Testing performed at IBM Gaithersburg Networking Systems Center / Washington System Center

 Results available (free) from The Tolly Group's Web Site and from IBM's Web Site

 Reference documents at www.tolly.com and at www.networking.ibm.com

► 199115 .. TN3270E Server Channel Attach Gateway Test

► 199116 .. Load Balancing TN3270E Servers Test

This is the Second Independently-verified test

Testing Score: IBM 2216 2

Cisco CIP 0





#### Tale of the testing details ..

- IBM commissioned The Tolly Group Channel Attach Gateway tests in August 1997
  - ➤ Demonstrated IBM 2216 ESCON price / performance superiority vs. Cisco 7507 CIP2
  - ► IP batch, SNA interactive, APPN / HPR batch
  - ► Results still valid today
- The Tolly Group initiated 1998 TN3270 Server Channel Gateway Test
  - ► IBM and Cisco invited and accepted .. lengthy testing scenarios negotiations
  - ► Cisco offered to host at their site .. IBM agreed
  - ► IBM asked to reschedule test to January 1999 to match product availability
  - ➤ Cisco claimed "..IBM pulling out" .. states "I will test against any of their equipment, new or old" .. F. Maly, Cisco Systems 10/98
  - ► Tolly Group canceled 1998 test in September 1998
- The Tolly Group initiated 1999 TN3270 Server Channel Gateway Test
  - ► IBM accepted and ready in January, Cisco refused invitation
  - ► The Tolly Group canceled their sponsored 1999 test in January 1999
- IBM commissioned The Tolly Group TN3270 Server test May '99
  - ► IBM breaks 1,000 transactions/sec barrier for 16,000 sessions and handily beats 7507 CIP2
  - ► Cisco repeatedly invited to participate .. Cisco refused



#### The Tolly Group

- Provides Strategic Consulting and Industry Analysis
- Performs Independent Testing
- Does not endorse vendors or products
- Performs Testing Services, including
  - ► Methodology validation
  - ► Conduct Tests
  - ► Results Analysis
- Publishes results

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#### **Test Summary Description**

#### Systems:

- ►IBM Network Utility TN3270E Server
- ►IBM 2216 Multiaccess Connector
- ► Cisco Systems 7507/4 with Channel Interface Processor 2

#### Adapter types

► ESCON, Fast Ethernet LAN

#### Cisco Comparative Test: TN3270E Server Capacity

Measured maximum transactions / second while maintaining sub-second response and no session loss

#### IBM Resiliency Test: Load balancing between two ESCON attached TN3270E Servers

- ► Measured effectiveness of network dispatcher load balancing
- ► Reported capacity of IBM network dispatcher
- ► Demonstrated ability to back up failed TN3270E Server
- ► Measured ability to recover from failed ESCON connection to TN3270E Server using HPR



#### **Equipment Configurations**

#### IBM Network Utility TN3270E Server

- ► Model TN1
- ► 233MHz system card with 512MB memory
- ►1 ESCON port
- ► 1 full duplex Fast Ethernet port
- ► Multiprotocol Access Services V3.2 EPTF02T
- ► Tested system list price .. \$62,500 (US)

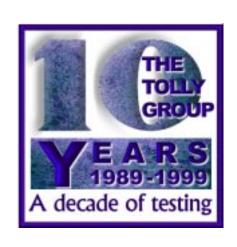
#### IBM 2216 Multiaccess Connector

- ► Model 400
- ► 233 MHz system card with 512MB memory
- ►1 ESCON port
- ►1 full duplex Fast Ethernet port
- ► Multiprotocol Access Services V3.2 EPTF02T
- ► Tested system list price .. \$65,245 (US)

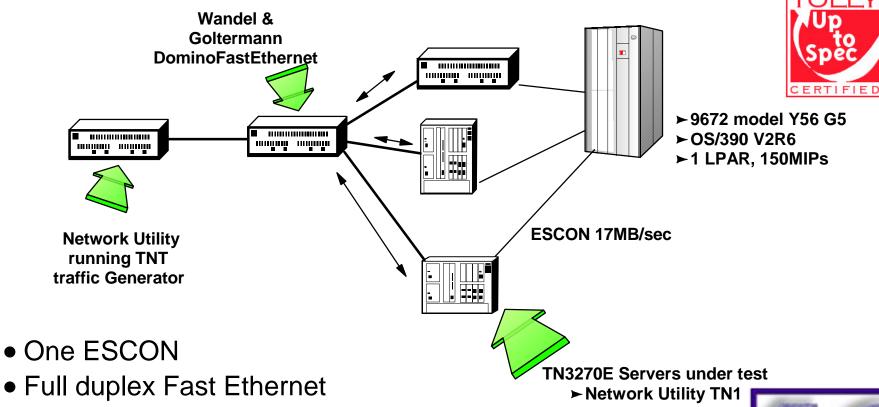
#### • Cisco Systems 7507/4

- ► RSP4 with 256MB DRAM memory and 20MB flash memory
- ► 1 port CIP2 with 128MB memory .. 1 ESCON port
- ► 1 port Fast Ethernet on VIP-40 with 64MB DRAM memory
- ► 11.1(8)CA 1, Early Development Release (fc1) RSPx Series IOS Enterprise/APPN
- ► CSNA
- ► Unlimited CIP2 TN3270E Server
- ► Tested system list price .. \$ 119,650 APPN; \$113,150 non-APPN





## Comparative Tests TN3270E Server Capacity Test Bed



- Single TN3270E Server under test
- TNT traffic generation up to 16,000 sessions

**►2216-400** 

► Cisco 7507/4 CIP2



## **Comparative Tests TN3270E Server Capacity Test Details**

- Measure maximum transactions per second
- 9,000 and 16,000 sessions
- Must maintain one second or less response time
- No session loss
- Three traffic profiles
  - ► 100 / 800 .. Typical interactive
  - ► 128 / 128 .. Data entry
  - ►40 / 1400 .. Large interactive
- SNA .. VTAM boundary function: LSA (IBM) and CSNA (Cisco)
- APPN / HPR routing: MPC+ (IBM) and CMPC (Cisco)
  - ► Cisco could not provide MPC+ support



#### **Observations from Comparative Tests**

#### TN3270E Server Capacity Testing

► IBM Network Utility and 2216 Multiaccess Connector TN3270E Server *significantly outperform* Cisco 7507 with CIP2



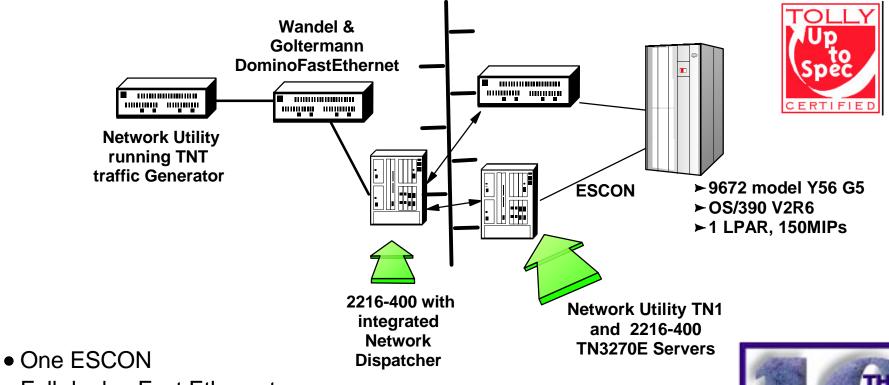
- \* 33 to 49% more SNA subarea capacity: 1,052 tx/sec vs. 704 tx/sec
- 16,000 sessions across all traffic profiles with no session loss
- ► IBM has superior TN3270E Server HPR support with MPC+
  - ◆ from 69 to 77% more HPR capacity: 507 tx/ sec vs. 286 tx/sec
  - Cisco could not attain sub second response for small 128/128 frames .. 614 tx/sec vs. 50 tx/sec

#### In addition .. IBM more cost effective solution

- ► Cisco 1.5 times greater cost per TPS for SNA subarea
- ► Cisco 3 times greater cost per TPS for HPR



#### **Resiliency Tests** TN3270 Load Balancing and Recovery: **Test Configuration**



- Full duplex Fast Ethernet
- All inbound traffic flows through Network Dispatcher
- TNT traffic generation up to 16,000 sessions



#### **Resiliency Tests**

- Test 1a: TN3270E Server load balancing
  - ►Balance 16,000 sessions between two ESCON attached TN3270E Servers using subarea over LSA.
- Test 1b: TN3270E Server load balancing
  - ➤ Balance 16,000 sessions between two ESCON attached TN3270E Servers using HPR over MPC+
- Test 2: TN3270E Server fail over
  - ➤ Running at steady state, disable Network Utility TN1 and reestablish its 8,000 sessions to the operational 2216-400 TN3270E Server
- Test 3: ESCON attachment failure recovery
  - ► Running at steady state, disable ESCON channel of Network Utility TN1 and reroute HPR sessions through 2216-400 TN3270E Server ESCON path



## Resiliency Tests Test 1: TN3270E Server Load Balancing

- Measured maximum transaction / second capacity through the TN3270E Servers and the Network Dispatcher machine
- Must maintain sub-second response time with no session loss
- 100 / 800 .. Interactive .. some modified fields
- 128 / 128 .. Data entry or credit inquiry
- 40 / 1400 .. Large interactive .. full screen refresh
- Test 1a: TN3270E Server load balancing
  - ➤ Balance 16,000 sessions between two ESCON attached TN3270E Servers using SNA subarea over LSA
- Test 1b: TN3270E Server load balancing
  - ► Balance 16,000 sessions between two ESCON attached TN3270E Servers using APPN / HPR over MPC+



## Resiliency Tests: Observations Test 1: TN3270E Server Load Balancing

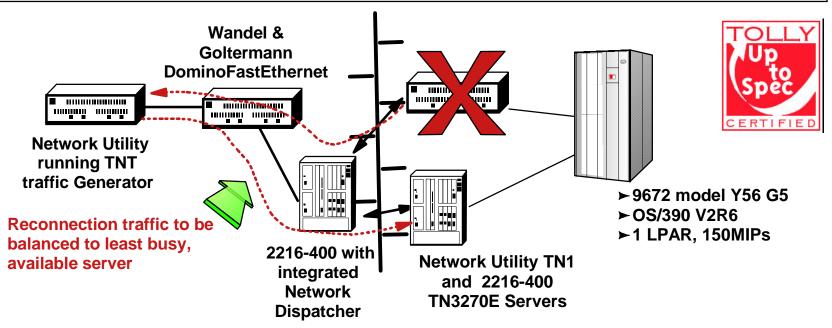
#### TN3270E Server load balancing with Network Dispatcher



- ► Evenly balances 16,000 sessions between two TN3270E Servers
  - Difference in session loading across the two gateways less than 10%
- ➤ Maintained sub-second response to both servers
- ➤ Over 2,000 transactions per second for LSA .. scaleable capacity aggregation almost doubling tx/sec of single server .. use 28% CPU of Network Dispatcher machine
- ➤ Over 1,200 transactions per second for MPC+ .. scaleable capacity aggregation doubling tx/sec of single server .. use 20% CPU of Network Dispatcher machine



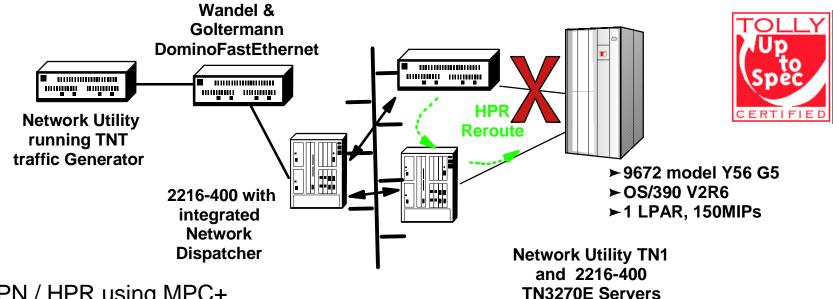
#### Test 2: TN3270 Server Fail Over



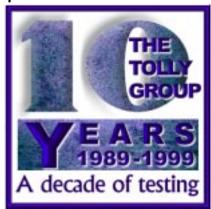
- 16,000 session balanced evenly between two TN3270E Servers
- LSA Direct using VTAM boundary function
- Steady state, 1 tx/minute for 16,000 sessions .. 266 tx/sec .. 100 / 800 .. Typical interactive
- Power off Network Utility TN3270E Server
- Restart 8,000 sessions from failed server
- Route in process and reconnection inbound traffic through Network Dispatcher
- Observations
  - ► Maintained sub-second response during session reconnections
  - ► Average reactivation 170mS per session
  - ► Network Dispatcher machine reported 9 11% CPU utilization



#### **Test 3: ESCON Attachment Failure Recovery**



- APPN / HPR using MPC+
- 16,000 session balanced evenly between two TN3270E Servers
- Steady state, 1 tx/minute for 16,000 sessions .. 266 tx/sec .. 100/800
- Unplugged ESCON cable between director and Network Utility
- VTAM / Network Utility RTP sensed failed channel and sought alternate path
- Reroute all TN3270 HPR Network Utility session traffic over fast ethernet to 2216-400 ANR channel path
- Conclusions
  - ► Sessions reroute in ONE SECOND
  - ► Maintained sub-second response time in both servers
  - ► No measurable user delay
  - ► No decrease in tx / sec in either TN3270 Server
  - ► Network Dispatcher machine reported 10 14% CPU utilization



#### **Resiliency Tests: Summary Observations**

#### TN3270E Server load balancing with Network Dispatcher

- Up to Spec
- ► Evenly balances 16,000 sessions between two TN3270E Servers
- ➤ Maintained sub-second response to both servers
- ➤ Over 2,000 transactions per second for LSA .. scaleable capacity aggregation almost doubling tx/sec of single server .. use 28% CPU of Network Dispatcher machine
- ➤ Over 1,200 transactions per second for MPC+ .. scaleable capacity aggregation doubling tx/sec of single server .. use 20% CPU of Network Dispatcher machine

#### TN3270E Server fail over

► Effectively backs up failed TN3270 Server while maintaining sub-second response

#### ESCON attachment failure recovery

➤ Reroutes HPR session flow within ONE SECOND after ESCON failure .. sub second response time with no session loss to end user



#### **Summarized Observations from All Tests**

#### TN3270E Server Capacity Testing

- ► IBM Network Utility and 2216 Multiaccess Connector TN3270E significantly outperform Cisco 7507 with CIP2
  - \* 33 to 49% more SNA subarea capacity: 1,052 tx/sec vs. 704 tx/sec
  - 16,000 sessions across all traffic profiles with no session loss
- ► IBM has superior TN3270E Server HPR support with MPC+
  - from 69 to 77% more HPR capacity: 507 tx/ sec vs. 286 tx/sec
  - Cisco could not attain sub second response for 128/128

#### TN3270E Server load balancing with Network Dispatcher

- ► Evenly balances 16,000 sessions between two TN3270E Servers
- ► Maintained sub-second response for both servers
- ➤ Over 2,000 transactions per second .. scaleable capacity aggregation
- ► Effectively double the throughput TN3270E Server solution

#### TN3270E Server fail over with Network Dispatcher

► Effectively backs up failed TN3270 Server while maintaining sub-second response

#### ESCON attachment failure

➤ Reroutes HPR session flow within ONE SECOND after ESCON failure sub second response time and no session loss to end user

#### • In addition .. IBM more cost effective solution

- ► Cisco 1.5 times greater cost per TPS for SNA subarea
- ► Cisco 3 times greater cost per TPS for HPR



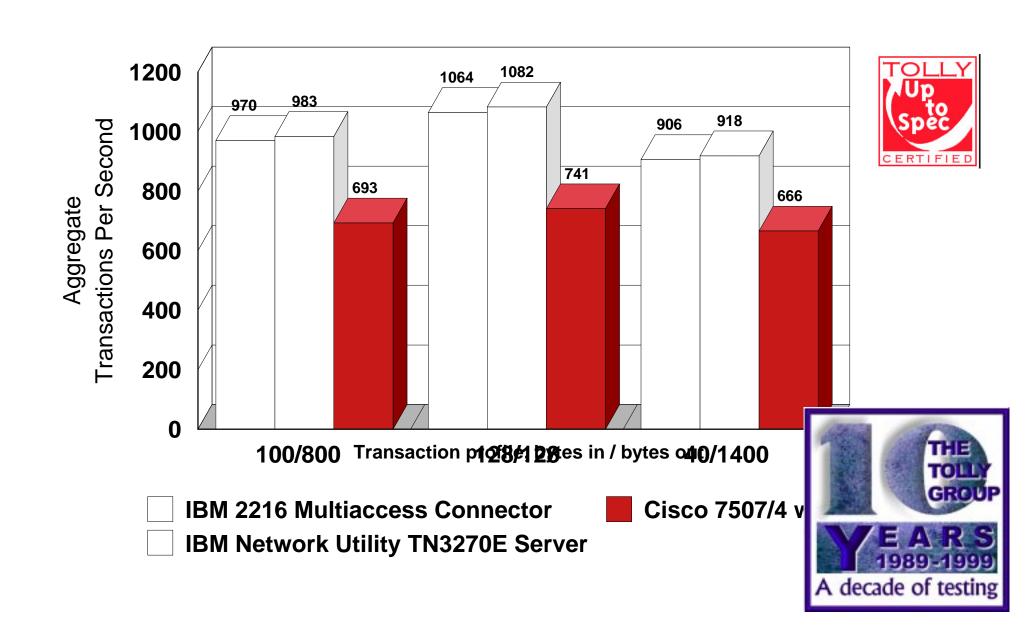
A decade of testing

#### **Tolly Detailed Data Measurements**

- TN3270 Server Transaction Throughput ..
   9,000 Sessions via Fast Ethernet and LSA/CSNA
- TN3270 Server Transaction Throughput ..
   16,000 sessions via Fast Ethernet and LSA/CSNA
- TN3270 Server Transaction Throughput ..
   16,000 Sessions via Fast Ethernet, APPN/HPR and MPC+/CMPC
- Cost Per Transaction Per Second ..
   Based on 9,000 Sessions via Fast Ethernet LSA / CSNA
- Cost Per Transaction Per Second ..
   Based on 16,000 Sessions via Fast Ethernet LSA / CSNA
- Cost Per Transaction Per Second
   Based on 16,000 Sessions via Fast Ethernet and MPC+ / CMPC
- Dual ESCON-gateway Test .. 16,000 Sessions, Network Dispatcher load balancing between two Subarea LSA attached TN3270E Servers .. sub-second response
- Dual ESCON-gateway Test .. 16,000 Sessions, Network Dispatcher load balancing between two APPN/HPR MPC+ attached TN3270E Servers .. sub-second response



## TN3270 Server Transaction Throughput 9,000 Sessions via Fast Ethernet and LSA/CSNA



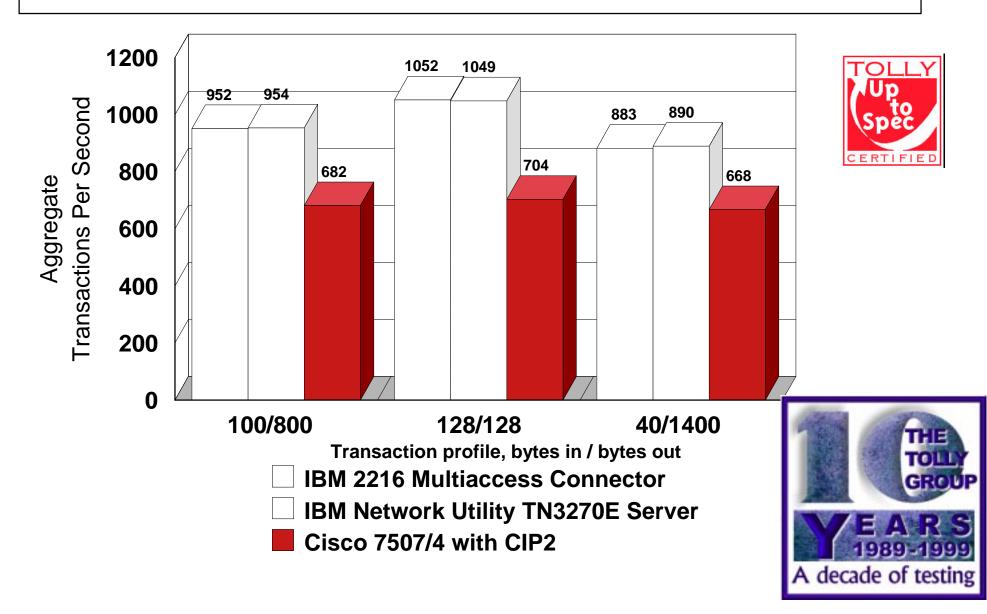
# Observations: TN3270 Server Transaction Throughput 9,000 Sessions via Fast Ethernet and LSA/CSNA



#### IBM 38 to 46% more capacity



# TN3270 Server Transaction Throughput 16,000 sessions via Fast Ethernet and LSA/CSNA



#### **Observations:**

### TN3270 Server Transaction Throughput 16,000 Sessions via Fast Ethernet and LSA/CSNA

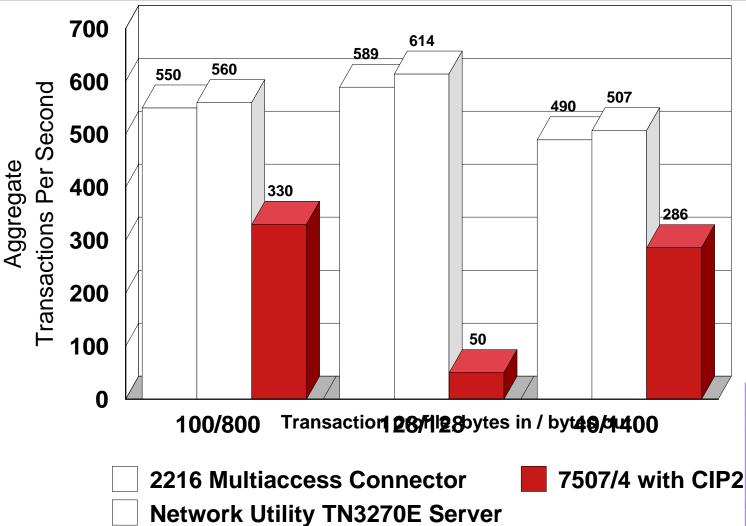
IBM 33 to 49% more capacity



 LSA is appropriate in environments with few hosts that do not require the availability benefits of HPR, and where host cycles are available for VTAM boundary routing processing



# TN3270 Server Transaction Throughput 16,000 Sessions via Fast Ethernet, APPN/HPR and MPC+/CMPC





THE TOLLY GROUP

EARS
1989-1999

A decade of testing

# Observations: TN3270 Server Transaction Throughput 16,000 Sessions via Fast Ethernet, APPN/HPR and MPC+/CMPC

#### • IBM HPR clearly outperforms Cisco CIP2

- ► From 69 to 77% more transactions/sec
- ► 12 times more capacity at small 128/128 frames
- ► Sub-second response with no session loss



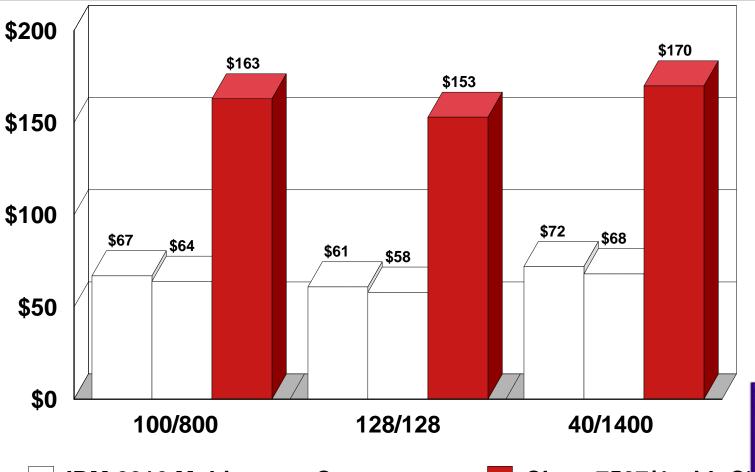
- IBM provides benefits of APPN / HPR and MPC+ in a single, high performing channel attached gateway offering
  - ► Most cost effective, and flexible solution

Cisco recommends separate APPN/HPR machine to offload main CPU of router

- ► 30% CPU load on RSP4 with single CIP2 *significantly* 75XX TN3270 Server scalabilty
- ► CIP2 does not support full APPN stack (no RTP or HPR)
- ➤ Cisco HPR support for small frames could not provide sub-second response (4 minutes 53 second average)



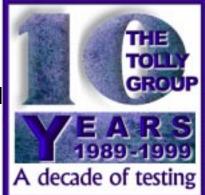
# Cost Per TPS Based on 9,000 Sessions via Fast Ethernet LSA / CSNA



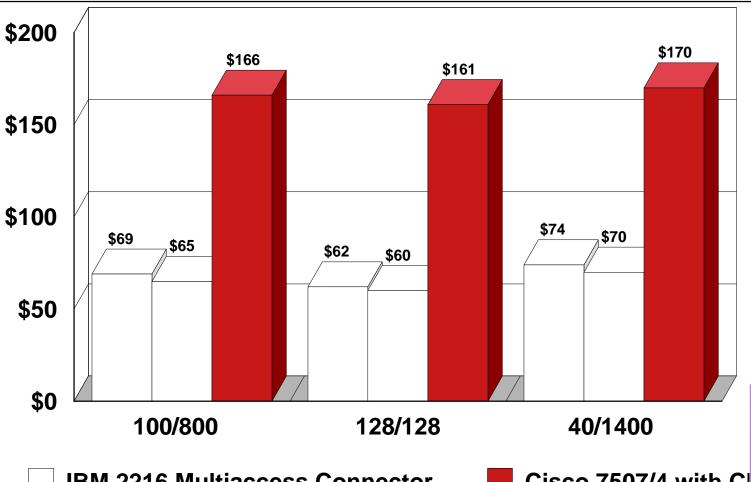


IBM 2216 Multiaccess ConnectorIBM Network Utility TN3270E Server

Cisco 7507/4 with Cl



# Cost Per TPS Based on 16,000 Sessions via Fast Ethernet LSA / CSNA



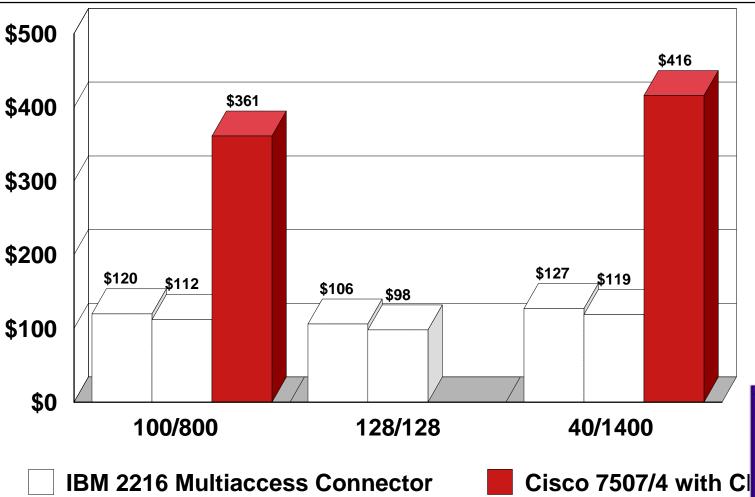


IBM 2216 Multiaccess Connector
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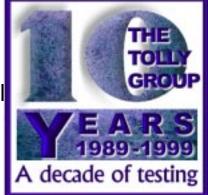


# Cost Per TPS Based on 16,000 Sessions via Fast Ethernet and MPC+/CMPC

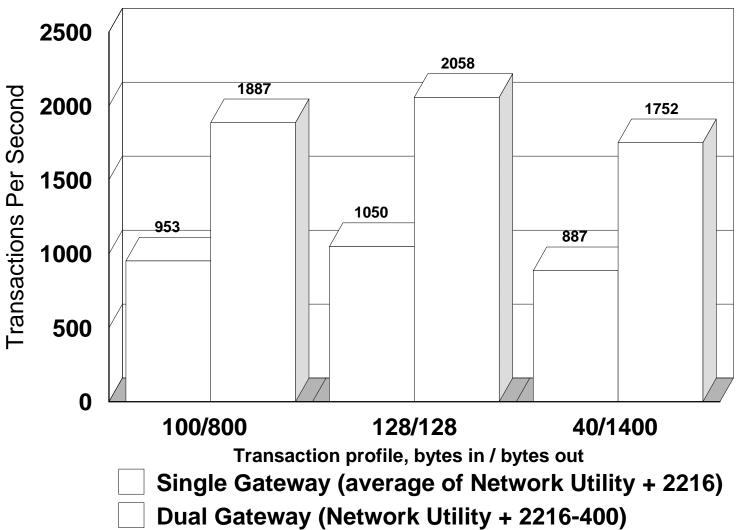




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IBM Network Utility TN3270E Server



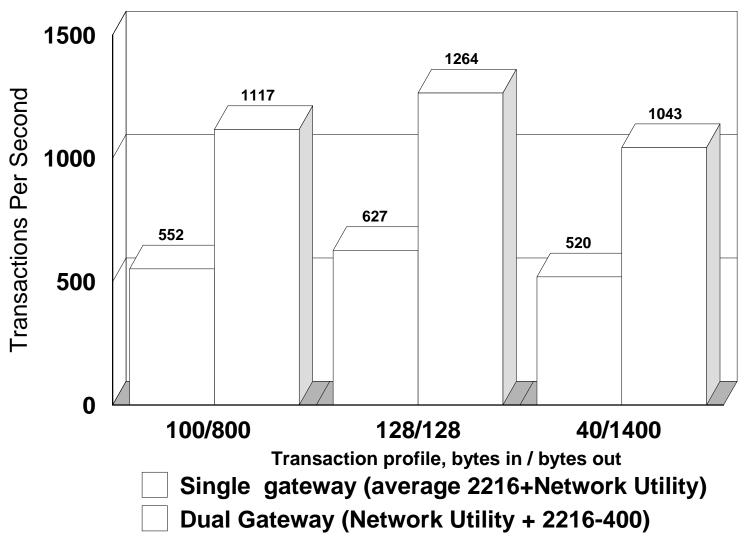
#### Dual ESCON-gateway Test 16,000 Sessions, Network Dispatcher load balancing between two Subarea LSA attached TN3270E Servers .. sub-second response







# Dual ESCON-gateway Test 16,000 Sessions, Network Dispatcher load balancing between two APPN/HPR MPC+ attached TN3270E Servers .. sub-second response









#### **Associated Observations**

IBM beats Cisco's claimed maximums

IBM more Cost Effective per transaction

IBM Provides Higher User Availability

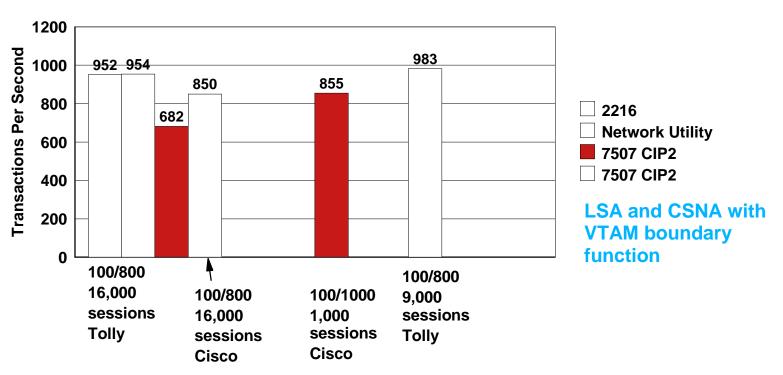
► Using Network Dispatcher load balancing with TN3270E Server

► Using TN3270E Server with APPN / HPR





#### **IBM beats Cisco's claimed maximums**



- Customer Performance Testing of Cisco's CIP2 with TN3270 Server .. white paper on www.cisco.com
  - ► for 100/1000 .. "Each CIP card supported 16,000 sessions and approximately 711 transactions per second" (ref. page 25)
  - ► for 1,000 sessions .. "CPU of the CIP was operating at 100% utilization while passing 855 transactions per second." (ref. page 21)
  - ► "..CIP was the limiting factor--operating at 100 percent utilization--" (ref. page 21)
  - ► No documented response time .. NO APPN measurements
- The Tolly Group testing showed
  - ► IBM solution outperformed Cisco CIP2
  - ► Documented sub-second response time
  - ► All tested TN3270 Servers running at 99% CPU

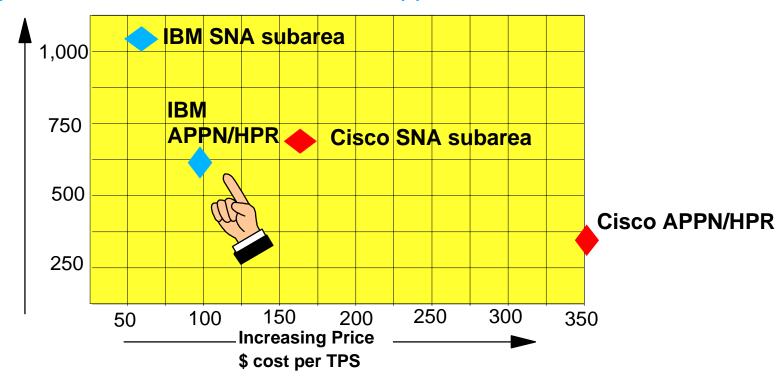


# Transactions / second

#### **Cost per TPS**

• IBM is the performance, price, and price / performance leader

 Get the availability of HPR for less cost and about the same performance as Cisco non-HPR support



IBM Cisco

SNA subarea Price / TPS	SNA subarea tx/sec	APPN/HPR Price / TPS	APPN/HPR tx/sec
\$60	1,049	\$98	614
\$161	704	\$361	330

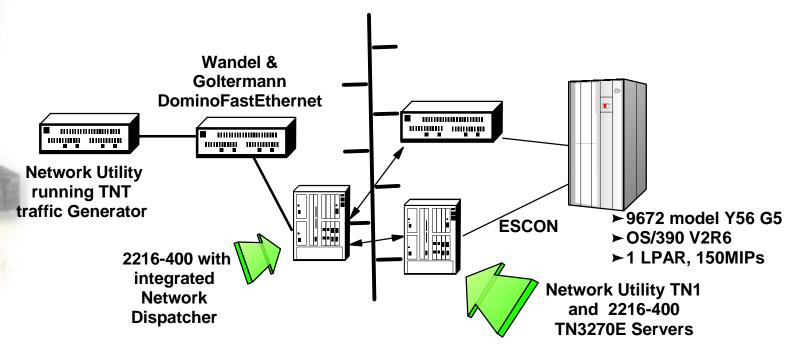
Source: The Tolly Group May 1999

http://www.tolly.com document #199115



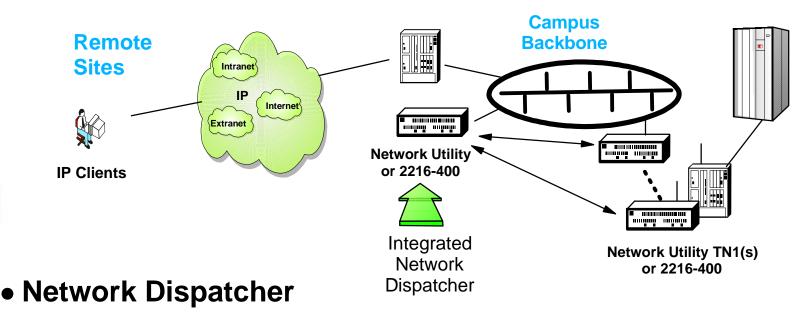


## **TN3270 Load Balancing and Recovery**



- Demonstrates IBM's solution for availability and scalability of TN3270E Server
  - ► Load balancing efficiency and capacity of Network Dispatcher
  - ► Transaction throughput capacity scaling
  - ► Validates server back up capability
  - ► Shows minimal impact on server response time and TX/SEC during recovery
  - ► Fast switch over time to reroute session traffic to alternate channel path
  - ► Benefits of HPR session rerouting to provide mesh network availability for TN3270 Server users

## TN3270E .. Highly Available User Service



- Distributes traffic to least busy, available TN3270E server
  - ►Increase aggregate performance of server cluster
  - ► Minimize single point of failure inherent in large single chassis, blade based solution
  - ► Reduce processor and memory demands on a specific server
- Provides Intelligent balancing with Network Dispatcher advisor and associated TN3270E server advisor support
- -Supports a backup 'hot standby' configuration
  - ► If primary fails, the backup non-disruptively picks up connected session traffic and continues balancing new inbound connection requests
  - ► Switch back can be manual or automatic once Primary comes back online e-business





**Summary TN3270 Server Load Balancing** 

Evenly balances traffic

➤ Difference in session loading across the two gateways less than 10%

 Over 2,000 transactions / second while maintaining sub-second response for LSA

 Over 1,200 transactions / second while maintaining sub-second response for MPC+

 Effectively doubles tx/sec using Network Dispatcher with dual TN3270E Servers with ESCON

► Scaleable performance .. N\*servers transaction rate

 Network Dispatcher has ample capacity for additional TN3270E Server balancing

LSA: 28% CPU utilization during test
 1-2% impact on tx/sec rates of individual TN3270E Servers

 MPC+ :20% CPU utilization during test no impact on tx/sec rates of individual servers

Mixed TN3270E Server types Feasible

Consistent sub-second response times with no session loss

Each TN3270 Server 99% CPU

Network Dispatcher load balancing provides scaleable capacity and high availability for users e-business





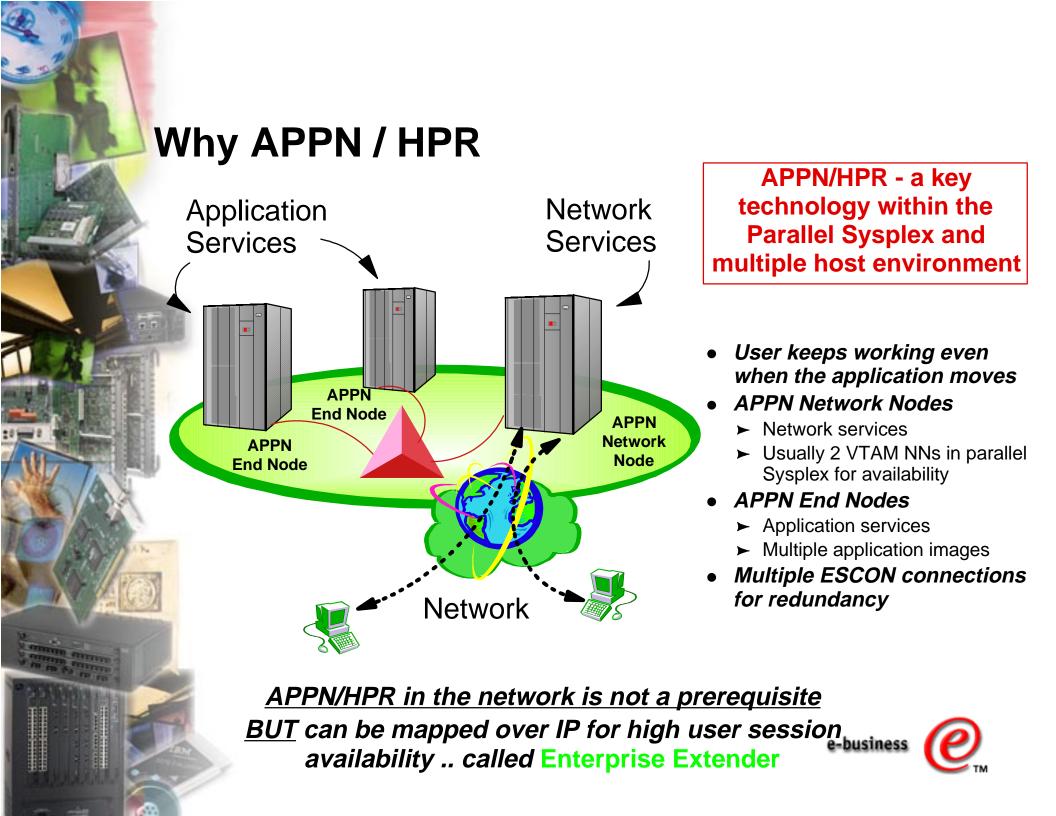
# **Summary Resiliency Tests:** TN3270 load balancing

 Directed user re-logons to backup server while maintaining sub-second response time for connected users

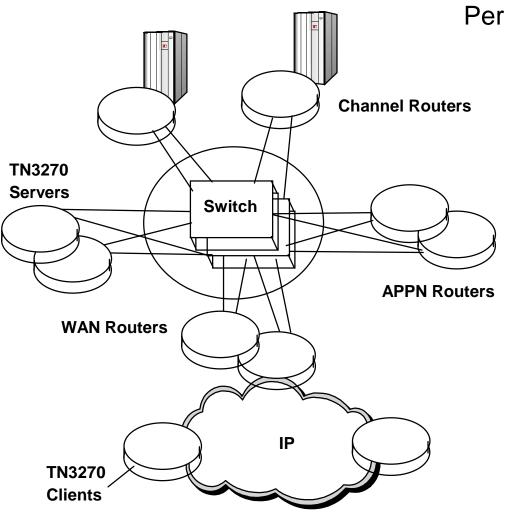
- ONE SECOND session rerouting around failed ESCON channel when using HPR
  - ► Maintained sub-second response time
  - ► Transparent to end users .. no session loss

High service level to end users





#### Cisco's TN3270 Server Data Center Design

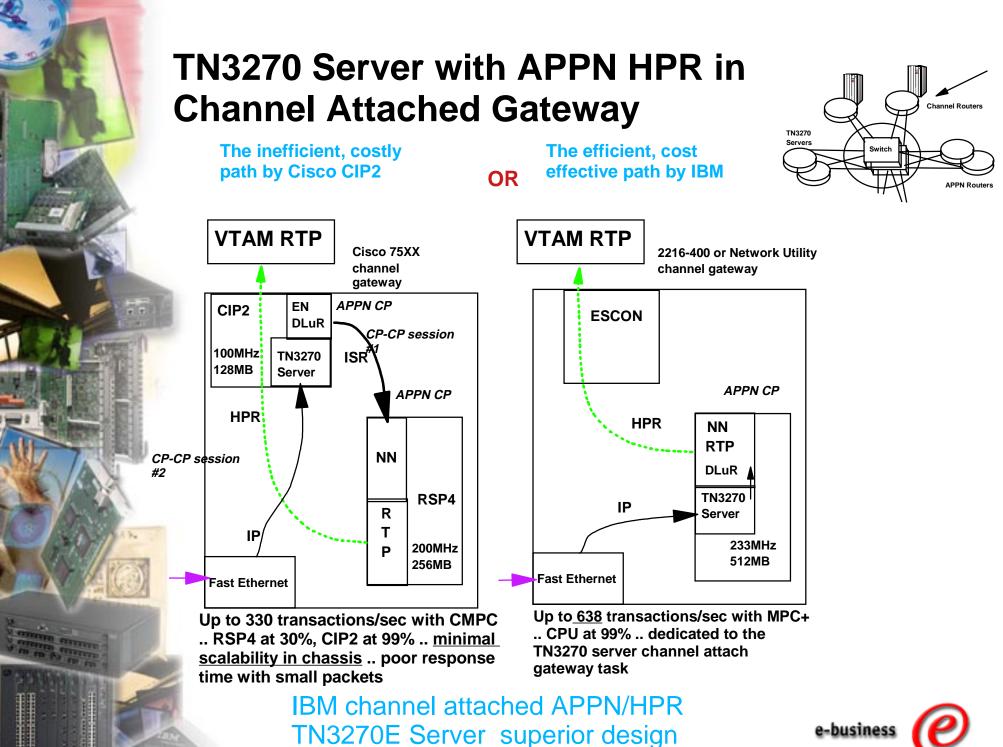


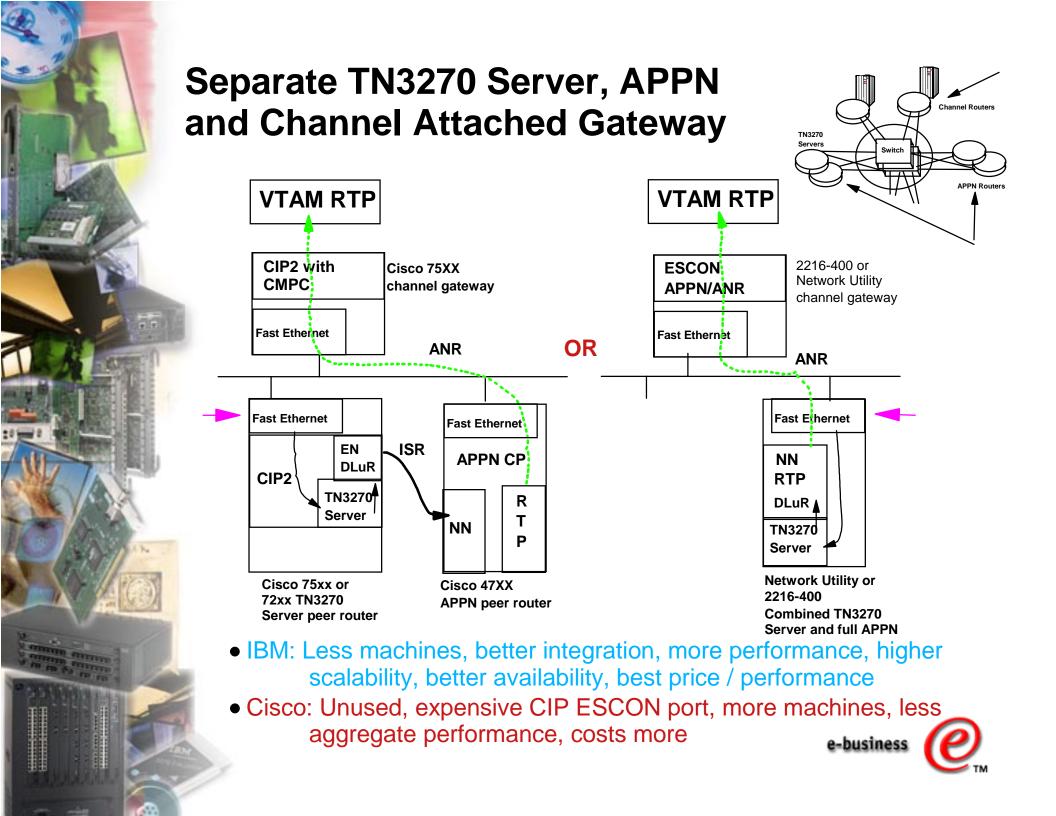
Per Cisco ...

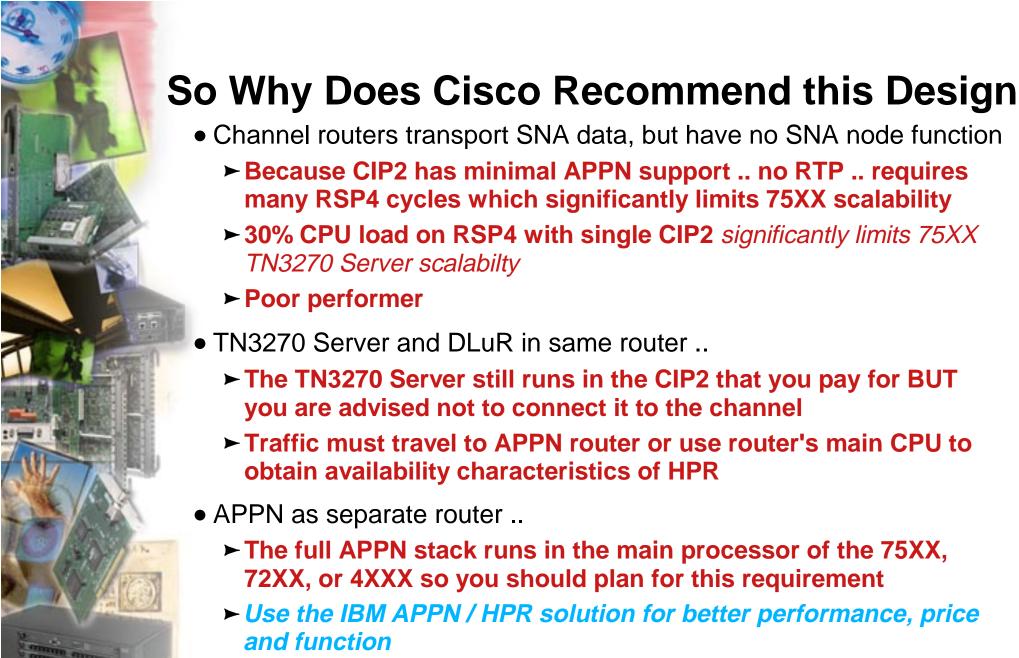
- Channel routers transport SNA data, but have no SNA node function ..
   WHY?
- TN3270 Server and DLuR in same router
   .. WHY not use the CIP channel attach?
- APPN as separate router .. WHY?
- Scalability and availability provided by multiple routers ..
   WHY so many?

Let's understand WHY?









Scalability and availability provided by multiple routers ...

► IBM offers superior scalability, performance, price and function

with fewer numbers of Network Utility and 2216-400 usiness



### **Summary Observations**

- IBM Network Utility and 2216 Multiaccess Connector TN3270E
   Servers break the 1,000 transaction per second barrier
- Clearly outperform Cisco CIP2 TN3270E Server for both SNA and APPN / HPR in Independent Testing
- Surpass Cisco's own published test maximums
- IBM offers flexible TN3270E Server network designs for high service level to end users
  - ► Network Dispatcher load balancing and scaleable capacity
  - ► Server fail over while maintaining sub second response
  - ► One second HPR rerouting if ESCON path failure
- Expect Similar Benefits with 3746 Equipped with Multiaccess Enclosure (note: maximum 15,000 sessions)
- IBM solution more scaleable
- IBM HPR availability solution superior
- IBM more cost effective
- IBM continues leadership in IP SNA Integration
  - ► Recent Cisco reorganization de-emphasizes SNA support
  - ► IBM expands the gap





#### For more information

- IBM Networking
  - ➤ Your local IBM representative
  - ► IBM Business Partner
  - ► http://www.networking.ibm.com
  - ►or Jim Goethals .. jimgo@us.ibm.com

#### The Tolly Group

- ► http://www.tolly.com
  - ◆ Document 199115 .. TN3270E Server Channel Attach Gateway Test .. May 24, 1999
  - ◆ Document 199116 .. Load Balancing TN3270E Servers Test .. June 11, 1999
  - Review The Tolly Group and Cisco Systems, Inc. interaction via 'Technical Support Diary for Competitive Products Tested'
- ►info@tolly.com
- **►**732.528.3300
- ►732.528.1888 fax

#### See your IBM Networking Representative or IBM Business Partner for Incentives to Move to

- ► Network Utility
- ► 2216 Multiaccess Connector
- ► 3746 Multiaccess Enclosure





## Thank You

